Abstract—Setting standards in the education becomes a necessity in an effort to guarantee the implementation of quality education. In Indonesia, education standards are formulated in a law governing national education standards consisting of eight minimum standards that must be met. The research was a qualitative descriptive research with a case study method in senior high schools in Indonesia that studies the measurement of the achievement of national education standards from the aspects of obstacles encountered and their improvement strategies. Research data were collected through interviews, observations and documentation studies. The data were analyzed by data reduction, data presentation and conclusion drawing. The results of the study provide information that in general national education standards have been met, but in some aspects still need further improvement efforts. The efforts to improve can be done through participatory leadership, making standards compliance as a culture and building commitment.

Index Terms—Accreditation, leadership, national education standards, school culture, standard measurement.

I. INTRODUCTION

Globalization has increased economic competition within and between countries. Economic competitiveness is generally seen as a valid index for assessing a country’s economic prosperity. In this case, to build economic prosperity, it can be done through the expansion and improvement of education. It is generally assumed that to improve economic competitiveness, citizens must obtain the knowledge, skills and attitudes obtained through education [1]. Developed nations must be supported by human resources who are resilient and resilient, intelligent, creative and have a good moral standards. Investment in education provides a guarantee for the nation to be more productive, because the accumulation of knowledge, skills, and attitudes and good morals, in turn will be able to improve the welfare of its people.

Furthermore, related to the level of economic prosperity with the availability of superior human resources, quality has become a critical and important issue, so that quality is a burden of duty for every product or service provider. In this case, one of the things that must be improved by educational institutions is the effectiveness of performance in the teaching and learning process and improvement in the quality of the institution. Therefore, every educational institution needs to build quality standardization to be achieved.

The quality of education is a classic problem that the Government always strives to improve. Although various efforts have been taken, the quality of education has not been realized optimally [2]

In the midst of this complex landscape of educational problems, the government established Government Regulation (PP) number 19 of 2005 concerning National Education Standards (SNP) and the National Education Standards Agency (BSNP). BSNP is an independent agency whose tasks to developing, monitoring the implementation and evaluation of the SNP. SNP aims to ensure the quality of national education in the intellectual life of the nation and shape the character and civilization of a dignified nation. Various government efforts were made to overcome the problems of education as part of efforts to improve the welfare of the community.

These efforts include: updating the national education system law (SISDIKNAS), updating the curriculum, increasing professionalism and teacher welfare, completing educational infrastructure, establishing and striving for national education standards. These efforts have shown a comprehensive step in improving the quality of education, but its implementation is not yet optimal.

Standardization; basically is an effort to formulate the minimum criteria about various educational resources that must be met by the organizer and / or education unit in providing educational services, both in terms of learning material, learning process, graduate competency level, facilities, management, funding, and assessment education. If this can be realized, then this is the first time of this nation has standards in the administration of education, and at the same time is a reform in our education system. These standards will be the basis / reference in the planning, implementing and supervising the education throughout Indonesia, in order to realize quality national education. These standards will be developed by functionally independent bodies.

In reference to national standards, the government and regional governments will “fight” to make some efforts to guarantee quality; especially in the provision and / or facilities of educational resources, such as teachers, school buildings, books, teaching materials, financial and others.

Meanwhile, accreditation or assessment of the feasibility of programs and / or education units that refer to national
Accreditation and certification are very positive benchmarks in an effort to further improve the quality of schools, especially the quality variations achieved by school institutions are not evenly distributed. In the National Education System Law in Chapter I, Article 1, and paragraph 32 it is stated that accreditation is an activity of evaluating the feasibility of a program in an education unit based on predetermined criteria. Certification (2) as a sign of authority for someone describes the competencies that must be possessed.

Achieving school quality through school accreditation activities is directed at the following: 1) the accreditation process leads to improving school quality, 2) seeing and obtaining an actual picture of school performance, 3) as a tool for fostering, developing, and improving the quality of education in schools, 4) the feasibility of the school in its administration and services, 5) a comprehensive picture for the community about the level of the school where their children are located with other schools [3].

The purpose of setting national education standards is to ensure the quality of national education in the intellectual life of the nation and shape the character and civilization of a dignified nation. In this regard, the education quality assurance and quality control are in line with national dignified nation. In this regard, the education quality of the nation and shape the character and civilization of a dignified nation. In this regard, the education quality assurance and quality control are in line with national dignified nation.

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First, the information showing the content standard, all items that are assessed in the content standard of education have received an A, 100%. That is, the content standards can be met in accordance with established standards. Curriculum standards have been well met. Although it has been well fulfilled, but there are things that still need to be evaluated in terms of content standards, the suitability of the learning implementation plan is still in the administrative level, meaning that limited to the supply of documents has not touched at the implementation stage in the classroom.

Second, the process standard. All grading points in the process standard have obtained an A, 100%. So that it can be interpreted that the items that are assessed in the process standard have been fulfilled well. However, in the standard process, there are some difficulties experienced by the responsible team, namely the difficulty in collecting syllabi from the teacher. Syllabus is collected in one month. The syllabus should be collected at the beginning of every year of the syllabus from each teacher. In addition, other difficulties also occur when the assessor assesses the learning implementation plan made by the teacher. In this case, there are differences in the format of the learning implementation plan between the assessors and those made by the Laboratory High School. Furthermore, in the implementation of supervision. The supervision program conducted by the principal along with the follow-up received the attention of the assessors. In this case, supervision activities and follow-up supervision results must be made in a more complete format.

Third, graduate competency standards. The results of the study of the items on the graduation standard indicate that the Laboratory High School is able to meet all the items that become the assessment items in the graduation standard by obtaining an A on all items, 100% reached. However, based on the assessment of the assessors, the Laboratory High School still needs to increase its graduates to continue on to college. In addition, based on the results of the focus group discussion, the responsible team revealed several difficulties associated with meeting this graduation standard. Among them are related to the provision of school activities or program documents. According to the ideal conditions, every activity / program carried out by the school such as the literacy program, the school hygiene competition must have a document that is a proposal and an activity report. However, in reality, there are some activities / programs in SMA Laboratorium which have activity proposals but do not have activity reports and vice versa. This means that the activities / programs carried out by schools are still not 100% well documented. In addition, notes about student achievement are also not well documented. So, to overcome this, the team responsible for passing standards creates programs and activity reports by collaborating with extracurricular activities and documenting activities in physical form.

Fourth, the standard of educators and education personnel. The standards of educators and education personnel in Laboratory High Schools need special attention. This is because, based on the accreditation point assessment, of the 19 standards assessed, as many as 13 items received a value of A, the remaining 2 items obtained a value of B, a value of 2 points and a value of 2 points E. Constraints faced in this case are

1) The ratio between BK teachers and the number of students according to the laboratory high school still does not comply with the provisions (1 BK teacher serves a maximum of 150 students). While the real conditions in SMA Laboratorium are 1 BK teacher serving 150-200 students (value B). That is, the Laboratory High School still lacks one BK teacher.

2) Relating to the criteria that must be met by the principal.
Of the 9 criteria set, the laboratory high school successfully fulfilled 7-8 criteria (value B).

3) Laboratory high school teachers who have educational certificates still range from 56% -70% have educator certificates (value C). Meanwhile, in order to obtain an A, 86% -100% of teachers have an educator certificate. While the Laboratory High School teachers who have not been certified are still above 20%.

4) Laboratory High School still does not have administrative staff in accordance with the requirements set in the standards of educators and educational staff. In this case, the Laboratory High School received a C grade. The administrative staff of the Laboratory High School had an undergraduate education and had a minimum of 4 years experience. However, the problem that remained an obstacle was that the Head of Administrative Laboratory or administrative staff was still not certified.

5) The Laboratory High School does not yet have library staff so for this item an E grade is obtained.

6) Items that get other E values are related to the laboratory assistant. In this case, the Laboratory High School still does not have a laboratory assistant.

Fifth, the standard of facilities and infrastructure. Overall, the standard facilities for Laboratory High School infrastructure have met the established standards. Of the 28 items that are required, 24 of them have obtained an A. The remaining 3 items have a value of B and one item has an value of E. Things that still need attention for high school laboratories are related to laboratories, both biology, chemistry and physics. Each of these laboratories gets a value of B. This is because the laboratory is still united in one room. Meanwhile, language laboratories received an E because they were only able to meet less than 3 specified requirements.

Sixth, management standards. Overall, 100% of the items assessed in management standards have received an A. This means that all existing requirements have been able to be fulfilled by the Laboratory High School. However, based on the results of the FGD, information was obtained that the vision and mission of the school still needed to be reviewed at least once a year and in the process of formulating the vision and mission that still did not involve all school stakeholders. In practice, the process of formulating the vision and mission at the UPI Laboratory High School is still not used as a program. So that the vision formulation mechanism is sometimes done by not involving all relevant parties. In this case too, the minutes and minutes of the process of formulating the vision and mission are also not well organized. In addition, there is still a dual system of duties in the management of several school activities such as in the field of dual student assignments with the extracurricular field.

Seventh, financing standards. As a whole, the item of standard item of financing that becomes an evaluation in accreditation has obtained an A. This means that the Laboratory High School has fulfilled all the requirements of the financing standard starting from the existence of a work plan and budget to the budget accountability report. Even so, the school still raised obstacles related to funding standards, namely the existence of differences in the format of the assessors and those made by the school. So the format of the work plan and school budget is different from the assessor's expectations.

The last is the assessment standard. Laboratory High School 100% has been able to meet the overall assessment standards that have been set. All items used as standards have been achieved with an A. However, in this case there are still obstacles faced by the Laboratory High School, which still needs to document authentic assessment in order to be more complete. Because in this case, some assessments are still done manually and not yet digital. For this reason, a management information system is needed.

B. Discussion

From the description above, it can be concluded that the thing that becomes a major challenge that must be met by the Laboratory High School is related to 1) the standards of educators and education personnel and 2) the standard of facilities and infrastructure.

Educators and education personnel are the main key in the practice of providing education. Especially educators, as the obstacle faced by the Laboratory High School that educators who obtained certification were still around 56% -70%. That is, there are still 30% of the teachers who still need to be certified. Certification is important and influences student achievement [4]. Some previous studies also show that teacher education and certification influence student success in learning [5]-[7]. In addition, certified teachers generally have certain competencies as required and this will show the credibility of a teacher. The level of credibility of a teacher will also affect students [8]. Therefore, the High School Laboratory must provide support to teachers for the certification process with the existence of mechanisms and support from the foundation. In connection with education staff, it is necessary to provide educational staff, both administrative staff, laboratory assistants and librarians and counseling guidance teachers through addition and inclusion in the school work plan and in collaboration with UPI laboratory foundations.

Furthermore, facilities and infrastructure are important things for schools to complete. The availability of school facilities will have an impact on learning [9]. The existence of facilities and infrastructure will greatly influence the school climate and the success of students in learning [10]. Therefore, related to the condition of facilities and infrastructure at the UPI Laboratory High School, aspects of facilities and infrastructure have also become a major work for the Laboratory High School, particularly in relation to laboratories which are currently still in one room (labor biology, chemistry, and physics and labor language). It is not easy to conduct separate laboratories, because the procurement of laboratories is not only limited to the availability of space, but also in terms of the budget and funds owned by schools. Therefore, the solution for the procurement of this laboratory is to propose a budget to hold each laboratory and the provision of space. Indeed, for this it requires considerable time and funds.

Based on several obstacles encountered in meeting the above national education standards, the main strategy in the effort to increase the fulfillment of national standards is the need for leadership.
Leadership is a process where other people are influenced to understand and agree on what must be done and how everything must be effectively and collaboratively implemented to achieve a goal [11]. Effective leadership is at the core of continuing to improve the quality of schools [12]. One effort is to implement collaborative leadership. Collaborative leadership prioritizes collaboration between principals, educators and education personnel in achieving school goals [13]. The results of research on collaborative leadership show that collaborative leadership can have an influence on the development and improvement of schools [14]. With the leadership that prioritizes this collaboration, of course, the fulfillment of national education standards can be done together with the expectation that the fulfillment of these standards is not the responsibility of one person, but the responsibility of all school members.

Aside from collaborative leadership, making compliance standards as a culture also needs to be instilled in all school stakeholders, so that the document supply system can be well documented and standards and quality can be achieved without the need for a "sangkuring" system so that school customer satisfaction can be met from the start. If a fulfillment of educational standards has been made as a culture, then all kinds of activities that lead to the fulfillment of standards are no longer limited to the provision of administrative documents, but have become something that is internalized within every school stakeholder, so that difficulties such as the document collection process certain documents can be minimized. As we know that, culture is something that has been internalized in a person so that it becomes a habit. This cultural development is also the task of the principal's leadership. As described in some literature that principals are facilitators for building school culture [15], [16]. Strengthening the leadership of principals is very important because the leadership will determine a good organizational culture in the school [17].

Furthermore, building commitments in school members related to national education standards needs to be strongly embedded. Without commitment, all things that have been designed will be of no use [18]. In the development of quality assurance, one of which is done through the fulfillment of national education standards requires a professional attitude that is the attitude of those who are fully committed to their duties towards quality excellence [19].

IV. CONCLUSION

High School Laboratories in general have met national education standards as evidenced by the accreditation program A from the national secondary school accreditation Board. Although as a whole has met the standards, but in some aspect, especially related to the standards of educators and education staff, there are still aspects that need to be improved. In addition, there is still a tendency that on several sides, the fulfillment of national education standards is still at the administrative level. The effort to improve it is certainly a joint task for all school members. The application of participatory leadership can be applied because this leadership makes collaboration as one way to achieve school goals. Building a quality culture is something that must be done with full awareness and commitment in the school community.

CONFLICT OF INTEREST

We declare that there is no conflict of interest.

AUTHOR CONTRIBUTIONS

In this paper, the first author is the lead researcher. The first author is in charge of directing the course of the study. Whereas the second author is the research representative. The first author and the second author play a role in determining the title of the study, determining the main problems of the study and preparing research proposals and research instruments and guiding in the process of data writing research report. The third author acts as a field data collector and data analysis. The fourth author acts as a team that helps in preparing proposals, processing data fields and compiling reports on research results. The final version of the paper was discussed and arranged together. All authors have agreed to the final version.

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